







Harmonised Nordic Retail Market - Message format, content and interface

Questions for national reference groups

Questions to NordREG and national groups [1]



Move Out of Old MP from New Supplier in New MP [1]

From the NordREG Moving-report, chapter 2.1, "The move in process":

- **2b.** If the customer *moves out* from a metering point prior to the move-in, the supplier must also inform the customer's current DSO about the customer *moving out*.
- ✓ The process is implemented in Finland, the experiences are good and it is a customer friendly process.
- ✓ A power of attorney from the Customer is needed before the New Supplier can request a Move Out of the Old MP
- ✓ A special "Reason for Transaction Code" is needed

Questions to NordREG and national groups [2]



Move Out of Old MP from New Supplier in New MP [2]

- ✓ If the New Supplier at the new MP is the same supplier as the Old Supplier at the Old MP, then the supplier has a relation to the Old MP and the New Supplier can initiate the Move Out in all countries
- ✓ If the New Supplier at the New MP is NOT the same Supplier as the Old Supplier at the Old MP, then the process contradicts the ebIX® model, since an actor can only end a relationship if the one initiating the process is related to the MP

To be discussed

Questions to NordREG and national groups [3]



Dates for Change of Supplier and Move

- ✓ What is the earliest point in time (how long ahead) can a Change of Supplier and Move be sent?
 - ✓ In Denmark a Change of Supplier can be requested 10 years ahead, while a Move In or Move Out is 30 days ahead
 - ✓ In Finland a Change of Supplier and Move can be sent 3 months ahead
 - ✓ No rules in Norway regarding Change of Supplier and Move
 - ✓ In Sweden a Change of Supplier and Move can be sent 14 months ahead

To be verified by national groups [1]



✓ For death or bankruptcy a "Update of Master data, party" can be used for changing to "estate of a deceased person" or "estate of a bankrupt", as an intermediate step before using a Move In and/or Move Out

To be verified by national groups [2]



✓ Does the HNR project need to describe any processes regarding "green energy", el-certificates or similar?

Questions to NordREG [1]



From the steering group meeting November 27th;

✓ At what time shall a supplier switch take place, e.g. at 00:00 in local time?

Project plan



Activity	Month										
	June	July	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mars	April
Project group meeting	•		•			♦	♦	•		•	
National Reference group meeting				♦	♦			♦	♦		
Documentation											
Business Information Model (BPM)											
Change of supplier											
Exchange of master data											
Customer move											
End of supply and/or grid connection											
Special processes											
Exchange of metered data											
Detailed description of the documents											
Proposal forcommunication means and format											